

# 2021 Consumer Credit Counseling Service of the Black Hills (CCCSBBH)

CCCSBH receives its COA Reaccreditation 2021

Accreditation provides an essential tool for nonprofit human service providers to demonstrate that they have undergone a rigorous process to ensure that their clients consistently receive high quality services delivered by competent staff working in safe environments.

In 2021, 100% of our clients would recommend our services.

CCCSBH is dedicated to assisting each individual and family to begin their journey to financial wellness.

Step 1	Gain Knowledge and skills Financial, Homebuyer and Rental Education	440 individuals
Step 2	Set and Implement Goals Create a Budget/Spending Plan Establish an Emergency Savings Work on Credit Address Housing Issues	192 families
Step 3	Overcome Financial Obstacles Improve Credit Obtain Safe & Affordable Housing	290 families
Step 4	Increased Financial Stability Debt is Paid Saving Maintaining Good Credit Maintaining Safe & Affordable Housing	66 families

“Budgeting & how important it is & how much it actually can help with saving & spending & planning ahead.”

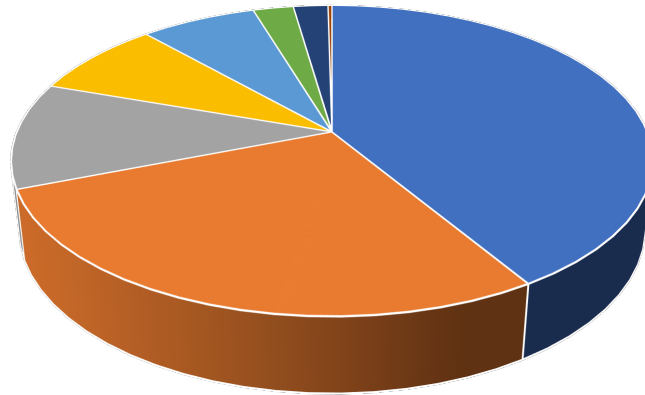
“ The action plan, everything was explained very well. I feel confident in what I need to do. “

**Dollars returned to the community in 2020: \$1,046,262.**

**Cumulative dollars returned to the community: \$61,384,517.**

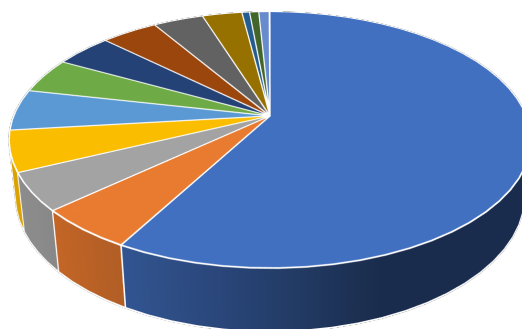
# 2021 Consumer Credit Counseling Service of the Black Hills (CCCSBBH)

## Sources of Revenue



- Grants
- Client Fees
- Other Support
- Lease Income
- United Way Support
- Loan Forgiveness Revenue
- Business Fair Share Revenue
- Interest

## CCCS Expenses



- Payroll
- Payroll Benefits
- Payroll Taxes
- Depreciation
- Dues
- Outside Services
- Maintenance
- Occupancy
- Insurance
- Office
- Production Costs and Fees
- Conventions
- Travel
- Taxes